

Certificate of Registration

ISMS CLOUD SECURITY - ISO/IEC 27017:2015

This is to certify that:

ELMO Software Limited
27 & 28, 580 George Street
Sydney NSW 2000

Holds Certificate Number:

CLOUD 845287

and operates an ISO/IEC 27001 certified ISMS that complies with the commonly accepted controls of, and takes the implementation guidance of ISO/IEC 27017 into account for the following scope:

The Information Security Management System (ISMS) governing the development, support, operation, and provision of cloud services for ELMO Group solutions (including ELMO Software Limited and Hero Brands Pty Ltd) in its capacity as a Cloud Service Provider (CSP) and Cloud Service Customer (CSC), incorporating cloud security controls in accordance with the Statement of Applicability version 2.0 dated July 22, 2026.

For and on behalf of BSI:



Michael Lam, Senior Vice President, APAC Assurance

Original Registration Date: 2026-09-14

Latest Revision Date: 2026-09-14

Effective Date: 2026-09-14

Expiry Date: 2029-09-13

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...making excellence a habit.™

This certificate was issued electronically and remains the property of BSI Group ANZ Pty Limited, ACN 078 659 211 and is bound by the conditions of contract. This certificate can be verified at www.bsi-global.com/clientdirectory. Printed copies can be validated at www.bsi-global.com/ClientDirectory. Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 27017:2015 requirements may be obtained by consulting the organization. This certificate is valid only if provided original copies are in complete set.

Certificate No: **CLOUD 845287**

Location

Registered Activities

ELMO Software PTY LTD
27 & 28, 580 George Street
Sydney NSW 2000

The Information Security Management System (ISMS) governing the development, support, operation, and provision of cloud services for ELMO Group solutions (including ELMO Software Limited and Hero Brands Pty Ltd) in its capacity as a Cloud Service Provider (CSP) and Cloud Service Customer (CSC), incorporating cloud security controls in accordance with the Statement of Applicability version 2.0 dated July 22,2026.

ELMO SOFTWARE PTY LTD
Level 6/127 Creek Street
Brisbane QLD 4000

The Information Security Management System (ISMS) governing the development, support, operation, and provision of cloud services for ELMO Group solutions (including ELMO Software Limited and Hero Brands Pty Ltd) in its capacity as a Cloud Service Provider (CSP) and Cloud Service Customer (CSC), incorporating cloud security controls in accordance with the Statement of Applicability version 2.0 dated July 22,2026.

ELMO Software LTD
155 Fanshawe Street
Auckland Central AKL 1010
New Zealand

The Information Security Management System (ISMS) governing the development, support, operation, and provision of cloud services for ELMO Group solutions (including ELMO Software Limited and Hero Brands Pty Ltd) in its capacity as a Cloud Service Provider (CSP) and Cloud Service Customer (CSC), incorporating cloud security controls in accordance with the Statement of Applicability version 2.0 dated July 22,2026.

ELMO Software LTD
First floor 6/9 Sir Gil Simpson Drive
Burnside
Christchurch 8053
New Zealand

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ELMO SOFTWARE PTY LTD
Foundry Court
Unit 7/Foundry Lane
Horsham RH13 5PY
United Kingdom

The Information Security Management System (ISMS) governing the development, support, operation, and provision of cloud services for ELMO Group solutions (including ELMO Software Limited and Hero Brands Pty Ltd) in its capacity as a Cloud Service Provider (CSP) and Cloud Service Customer (CSC), incorporating cloud security controls in accordance with the Statement of Applicability version 2.0 dated July 22,2026.

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Location	Registered Activities
ELMO Software PTY LTD KMC One Ayala EDSA corner, Ayala Avenue Makati 1226 Metro Manila Philippines	The Information Security Management System (ISMS) governing the development, support, operation, and provision of cloud services for ELMO Group solutions (including ELMO Software Limited and Hero Brands Pty Ltd) in its capacity as a Cloud Service Provider (CSP) and Cloud Service Customer (CSC), incorporating cloud security controls in accordance with the Statement of Applicability version 2.0 dated July 22,2026.
ELMO Software PTY LTD Level 16 376-390 Collins Street Melbourne VIC 3000	The Information Security Management System (ISMS) governing the development, support, operation, and provision of cloud services for ELMO Group solutions (including ELMO Software Limited and Hero Brands Pty Ltd) in its capacity as a Cloud Service Provider (CSP) and Cloud Service Customer (CSC), incorporating cloud security controls in accordance with the Statement of Applicability version 2.0 dated July 22,2026.

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