

Content Library

Fuel employee development with best practice compliance courses and soft skills content.



Course Library



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Chain of Responsibility

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- ◆ [Protected Communications \(NT\)](#)
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- ◆ [Public Sector Ethics \(WA\)](#)
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Healthcare and Social Assistance

General

- ◆ [Dealing with Difficult and Aggressive Patients](#)
- ◆ [Death Procedures](#)
- ◆ [Decision Making and Consent](#)
- ◆ [Hand Hygiene for Healthcare](#)
- ◆ [Health Information Privacy \(QLD\)](#)
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- ◆ [Invasive Procedures](#)
- ◆ [Managing Food Allergies and Intolerances](#)
- ◆ [Manual Tasks for Healthcare Workers \(AU\)](#)
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- ◆ [Medication Management \(AU\)](#)
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- ◆ [Nutrition and Swallowing \(AU\)](#)
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- ◆ [Positive Behaviour Support](#)
- ◆ [Preceptorship](#)
- ◆ [Safe Patient Handling](#)
- ◆ [Sharps Safety for the Healthcare Industry \(AU\)](#)
- ◆ [Sharps Safety for the Healthcare Industry \(NZ\)](#)

Aged Care

- ◆ [Introduction to the Aged Care System \(AU\)](#)
- ◆ [Aged Care Quality Standards \(AU\)](#)
- ◆ [Aged Care: Serious Incident Response Scheme \(AU\)](#)
- ◆ [Aged Care: Supporting Individuals in Daily Living](#)
- ◆ [Code of Conduct for Aged Care \(AU\)](#)
- ◆ [Dementia Awareness](#)
- ◆ [Elder Abuse Awareness \(AU\)](#)
- ◆ [Fall Prevention in Aged Care \(AU\)](#)

Childcare

- ◆ [Abuse and Neglect](#)
- ◆ [Child Protection \(NZ\)](#)
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- ◆ [Mandatory Reporting in Child Protection \(ACT\)](#)

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Social Assistance

- ◆ [Chronic Disease Awareness](#)
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Manufacturing

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- ◆ [Asbestos Awareness \(AU\)](#)
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- ◆ [Food Handling Procedures \(AU\)](#)
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- ◇ [Forklift Safety](#)
- ◇ [Good Manufacturing Practice Guide: Part I \(AU\)](#)
- ◇ [Good Manufacturing Practice Guide: Part I \(NZ\)](#)
- ◇ [Good Manufacturing Practice Guide: Part II \(AU\)](#)
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- ◇ [Hand Hazard Awareness](#)
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- ◇ [Labels and Safety Data Sheets \(AU\)](#)
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- ◇ [Laboratory Induction](#)
- ◇ [Laboratory Safety - Biological Hazards](#)
- ◇ [Laboratory Safety - Chemical Hazards \(AU\)](#)
- ◇ [Laboratory Safety - Hazardous Substances \(NZ\)](#)
- ◇ [Laser Safety](#)
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- ◇ [Lock Out / Tag Out](#)
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- ◇ [Transporting Dangerous Goods \(CoR\) \(AU\)](#)
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Mining

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Communication and Personal Development

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- ◇ [Emotional Intelligence in Leadership](#)
- ◇ [How to Communicate Effectively](#)
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- ◇ [Writing Position Descriptions and Job Advertisements](#)

Customer Service

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- ◇ [Managing Complaints](#)
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Equal Employment Opportunity (EEO)

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Ethics and Conduct

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- ◇ [Spam Act Awareness \(AU\)](#)
- ◇ [Student Code of Conduct](#)
- ◇ [The Do Not Call Register \(AU\)](#)
- ◇ [The European Union General Data Protection Regulation](#)
- ◇ [Understanding Employee Rights \(NZ\)](#)
- ◇ [Understanding Workplace Rights \(AU\)](#)
- ◇ [Victorian Charter of Human Rights and Responsibilities](#)
- ◇ [Working from Home](#)
- ◇ [Workplace Bullying and Occupational Violence](#)
- ◇ [Workplace Bullying and Occupational Violence for Managers](#)

Finance

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- ◇ [Credit Assessment Fundamentals \(AU\)](#)
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- ◇ [Credit Contracts and Consumer Finance Act Awareness \(NZ\)](#)
- ◇ [Credit Risk Management](#)
- ◇ [Design and Distribution Obligations for Financial Products \(AU\)](#)
- ◇ [Finance for Non-financial Professionals](#)



- ◇ [Financial Product Advice and Dealing Guide \(AU\)](#)
- ◇ [Fraud and Corruption Awareness](#)
- ◇ [General Insurance Code of Practice \(AU\)](#)
- ◇ [Insider Trading Awareness \(AU\)](#)
- ◇ [Insider Trading Awareness \(NZ\)](#)
- ◇ [Insurance Brokers Code of Practice \(AU\)](#)
- ◇ [Knowledge Requirements for Financial Product Advisers \(AU\)](#)
- ◇ [Managing Budgets](#)
- ◇ [Money Laundering and Terrorism Financing Awareness \(NZ\)](#)
- ◇ [National Consumer Credit Protection Act Awareness \(AU\)](#)
- ◇ [National Credit Code Awareness \(AU\)](#)
- ◇ [Procurement Guidelines for ACT Government \(AU\)](#)
- ◇ [Procurement Guidelines for Australian Federal Government \(AU\)](#)
- ◇ [Procurement Guidelines for New South Wales Government \(AU\)](#)
- ◇ [Procurement Guidelines for New South Wales Government \(AU\)](#)
- ◇ [Procurement Guidelines for New Zealand Government \(NZ\)](#)
- ◇ [Procurement Guidelines for Queensland Government \(AU\)](#)
- ◇ [Procurement Guidelines for Victorian Government \(AU\)](#)
- ◇ [Procurement Guidelines for Western Australian Government \(AU\)](#)
- ◇ [Professional Standards for Financial Advisers \(AU\)](#)
- ◇ [Responsible Lending Code \(NZ\)](#)
- ◇ [Safe Cash Handling](#)
- ◇ [Securing Payment Card Data](#)
- ◇ [Supporting Vulnerable Customers in the Finance Industry \(AU\)](#)
- ◇ [The Debt Collection Guideline: For Collectors and Creditors \(AU\)](#)
- ◇ [Understanding Bank Fraud \(AU\)](#)

Health and Safety

- ◇ [Advanced Health and Safety \(NZ\)](#)
- ◇ [Advanced WHS for Employees \(AU\)](#)
- ◇ [Alcohol and Other Drugs in the Workplace](#)
- ◇ [Armed Robbery Survival Skills](#)
- ◇ [Asbestos Awareness \(AU\)](#)
- ◇ [Asbestos Awareness \(NZ\)](#)
- ◇ [Client Risk Management](#)
- ◇ [Confined Space Entry](#)
- ◇ [Construction Safety Orientation \(AU\)](#)
- ◇ [Construction Safety Orientation \(NZ\)](#)
- ◇ [Contractor Induction \(High Risk\) \(AU\)](#)
- ◇ [Contractor Induction \(High Risk\) \(NZ\)](#)
- ◇ [Contractor Induction \(Low Risk\) \(AU\)](#)
- ◇ [Contractor Induction \(Low Risk\) \(NZ\)](#)
- ◇ [Contractor Management](#)
- ◇ [COVID-19 Awareness \(AU\)](#)
- ◇ [COVID-19 Awareness \(NZ\)](#)
- ◇ [Driver Safety](#)
- ◇ [Effective Practices When Working from Home](#)
- ◇ [Electrical Safety \(AU\)](#)
- ◇ [Electrical Safety \(NZ\)](#)
- ◇ [Emergency Procedures](#)
- ◇ [Fatigue Management](#)
- ◇ [Fire Safety](#)
- ◇ [First Aid Refresher](#)
- ◇ [Food Allergy and Intolerance Awareness for Hospitality](#)
- ◇ [Food Handling Procedures \(AU\)](#)
- ◇ [Food Handling Procedures \(NZ\)](#)
- ◇ [Forklift Safety](#)
- ◇ [Hand Hazard Awareness](#)
- ◇ [Hand Hygiene for Healthcare](#)
- ◇ [Hazard Identification](#)
- ◇ [Hazardous Chemicals \(AU\)](#)
- ◇ [Hazardous Substances \(NZ\)](#)
- ◇ [Health and Safety Awareness \(NZ\)](#)
- ◇ [Health and Safety Committees](#)
- ◇ [Health and Safety for Managers \(NZ\)](#)
- ◇ [Health and Safety for the Retail Industry \(NZ\)](#)
- ◇ [Health and Safety Representatives \(AU\)](#)
- ◇ [Health and Safety Representatives \(NZ\)](#)
- ◇ [Health and Safety Risk Management \(NZ\)](#)
- ◇ [Hearing Conservation](#)
- ◇ [Heavy Vehicle Driver Safety](#)
- ◇ [Hot Work](#)
- ◇ [Incident Investigation](#)
- ◇ [Infection Control in the Workplace](#)
- ◇ [Injury Management \(AU\)](#)
- ◇ [Injury Management \(NZ\)](#)
- ◇ [Labels and Data Safety Sheets \(AU\)](#)
- ◇ [Labels and Data Safety Sheets \(NZ\)](#)
- ◇ [Laboratory Induction](#)
- ◇ [Laboratory Safety - Biological Hazards](#)
- ◇ [Laboratory Safety - Chemical Hazards \(AU\)](#)
- ◇ [Laboratory Safety - Hazardous Substances \(NZ\)](#)
- ◇ [Laser Safety](#)
- ◇ [Lock Out / Tag Out](#)
- ◇ [Managing Food Allergies and Intolerances](#)
- ◇ [Manual Tasks \(AU\)](#)
- ◇ [Manual Tasks \(NZ\)](#)
- ◇ [Manual Tasks for Construction Workers \(AU\)](#)
- ◇ [Manual Tasks for Construction Workers \(NZ\)](#)
- ◇ [Manual Tasks for Farming \(NZ\)](#)
- ◇ [Manual Tasks for Healthcare Workers \(AU\)](#)

- ◇ [Manual Tasks for Healthcare Workers \(NZ\)](#)
- ◇ [Mental Health and Safety for Managers \(AU\)](#)
- ◇ [Mental Health and Safety for Managers \(NZ\)](#)
- ◇ [Mental Health Awareness \(AU\)](#)
- ◇ [Mental Health Awareness \(NZ\)](#)
- ◇ [Mental Health Disclosure \(AU\)](#)
- ◇ [Mental Health Disclosure \(NZ\)](#)
- ◇ [Mining Health and Safety Awareness \(AU\)](#)
- ◇ [Natural Disaster Emergency Procedures \(NZ\)](#)
- ◇ [Navigating Psychosocial Hazards in the Workplace \(AU\)](#)
- ◇ [Navigating Psychosocial Hazards in the Workplace \(NZ\)](#)
- ◇ [Office Ergonomics](#)
- ◇ [Office Safety](#)
- ◇ [OHS Awareness \(VIC\)](#)
- ◇ [OHS for Managers \(VIC\)](#)
- ◇ [Personal Protective Equipment](#)
- ◇ [Plant Safety](#)
- ◇ [Privacy Awareness \(AU\)](#)
- ◇ [Privacy Awareness \(NZ\)](#)
- ◇ [Radiation Safety](#)
- ◇ [Return to Work Programs \(NSW\)](#)
- ◇ [Risk Management](#)
- ◇ [Safe Work Planning \(SWMSs and JSAs\) \(AU\)](#)
- ◇ [Sharps Safety for the Healthcare Industry \(AU\)](#)
- ◇ [Sharps Safety for the Healthcare Industry \(NZ\)](#)
- ◇ [Site Induction](#)
- ◇ [Solvents](#)
- ◇ [Spill Prevention and Control](#)
- ◇ [Stress Management](#)
- ◇ [Stress Management for Managers](#)
- ◇ [Supporting Colleagues with Anxiety](#)
- ◇ [Supporting Colleagues with Depression](#)
- ◇ [Warden Instruction](#)

- ◇ [WHS Awareness for Employees \(AU\)](#)
- ◇ [WHS for Managers \(AU\)](#)
- ◇ [WHS for Schedule 26 Appointed Persons \(WA\)](#)
- ◇ [WHS for the Retail Industry \(AU\)](#)
- ◇ [WHS Risk Management \(AU\)](#)
- ◇ [Work / Life Balance \(AU\)](#)
- ◇ [Work / Life Balance \(NZ\)](#)
- ◇ [Working Alone Safely \(AU\)](#)
- ◇ [Working at Height \(NZ\)](#)
- ◇ [Working at Heights \(AU\)](#)
- ◇ [Working from Home](#)
- ◇ [Working Near Services \(AU\)](#)
- ◇ [Working Near Services \(NZ\)](#)
- ◇ [Working Outdoors \(AU\)](#)
- ◇ [Working Outdoors \(NZ\)](#)
- ◇ [Working with Silica Dust](#)
- ◇ [Workplace Health and Safety Management Systems](#)
- ◇ [Workplace Inspections \(AU\)](#)
- ◇ [Workplace Inspections \(NZ\)](#)
- ◇ [Writing for Health and Safety \(NZ\)](#)

Healthcare and Social Assistance

General

- ◇ [Dealing with Difficult and Aggressive Patients](#)
- ◇ [Death Procedures](#)
- ◇ [Decision Making and Consent](#)
- ◇ [Hand Hygiene for Healthcare](#)
- ◇ [Health Information Privacy \(QLD\)](#)
- ◇ [Health Records Act Awareness \(VIC\)](#)
- ◇ [Health Records and Information Privacy \(NSW\)](#)
- ◇ [Health Records Privacy \(ACT\)](#)
- ◇ [Health Services Induction](#)
- ◇ [Incontinence Awareness](#)
- ◇ [Infection Control for Healthcare Workers](#)
- ◇ [Invasive Procedures](#)

- ◇ [Managing Food Allergies and Intolerances](#)
- ◇ [Manual Tasks for Healthcare Workers \(AU\)](#)
- ◇ [Manual Tasks for Healthcare Workers \(NZ\)](#)
- ◇ [Medication Management \(AU\)](#)
- ◇ [Medication Management \(NZ\)](#)
- ◇ [Nutrition and Swallowing \(AU\)](#)
- ◇ [Nutrition and Swallowing \(NZ\)](#)
- ◇ [Positive Behaviour Support](#)
- ◇ [Preceptorship](#)
- ◇ [Safe Patient Handling](#)
- ◇ [Sharps Safety for the Healthcare Industry \(AU\)](#)
- ◇ [Sharps Safety for the Healthcare Industry \(NZ\)](#)

Aged Care

- ◇ [Introduction to the Aged Care System \(AU\)](#)
- ◇ [Aged Care Quality Standards \(AU\)](#)
- ◇ [Aged Care: Serious Incident Response Scheme \(AU\)](#)
- ◇ [Aged Care: Supporting Individuals in Daily Living](#)
- ◇ [Code of Conduct for Aged Care \(AU\)](#)
- ◇ [Dementia Awareness](#)
- ◇ [Elder Abuse Awareness \(AU\)](#)
- ◇ [Fall Prevention in Aged Care \(AU\)](#)

Childcare

- ◇ [Abuse and Neglect](#)
- ◇ [Child Protection \(NZ\)](#)
- ◇ [Child Safe Organisations \(QLD\)](#)
- ◇ [Child Safe Organisations \(VIC\)](#)
- ◇ [Mandatory Reporting in Child Protection \(ACT\)](#)

- ◇ [Mandatory Reporting in Child Protection \(NSW\)](#)
- ◇ [Mandatory Reporting in Child Protection \(NT\)](#)
- ◇ [Mandatory Reporting in Child Protection \(QLD\)](#)
- ◇ [Mandatory Reporting in Child Protection \(SA\)](#)
- ◇ [Mandatory Reporting in Child Protection \(TAS\)](#)
- ◇ [Mandatory Reporting in Child Protection \(VIC\)](#)
- ◇ [Mandatory Reporting in Child Protection \(WA\)](#)
- ◇ [National Principles in Child Safe Organisations \(AU\)](#)

Social Assistance

- ◇ [Chronic Disease Awareness](#)
- ◇ [Disability Awareness \(AU\)](#)
- ◇ [Disability Awareness \(NZ\)](#)

Induction

- ◇ [Construction Safety Orientation \(AU\)](#)
- ◇ [Construction Safety Orientation \(NZ\)](#)
- ◇ [Contractor Induction \(High Risk\) \(AU\)](#)
- ◇ [Contractor Induction \(High Risk\) \(NZ\)](#)
- ◇ [Contractor Induction \(Low Risk\) \(AU\)](#)
- ◇ [Contractor Induction \(Low Risk\) \(NZ\)](#)
- ◇ [Directors' Induction](#)
- ◇ [Employee Induction](#)
- ◇ [Health Services Induction](#)
- ◇ [Laboratory Induction](#)
- ◇ [Manager Induction](#)
- ◇ [Onboarding](#)
- ◇ [Site Induction](#)

Information and Communication Technology (ICT)

- ◇ [Acceptable Internet Use](#)
- ◇ [Creating Business Blogs](#)
- ◇ [Creating eLearning Modules](#)
- ◇ [Cyber Security Awareness \(AU\)](#)
- ◇ [Cyber Security Awareness \(NZ\)](#)
- ◇ [Cyber Security Awareness for Managers \(AU\)](#)
- ◇ [Cyber Security Awareness for Managers \(NZ\)](#)
- ◇ [Electronic Communication and Social Media](#)
- ◇ [Ethical AI Use in Business Writing \(AU\)](#)
- ◇ [Ethical AI Use in Business Writing \(NZ\)](#)
- ◇ [Information Security Management](#)
- ◇ [Introduction to Workplace Data](#)
- ◇ [Password Management](#)
- ◇ [Social Engineering and Phishing Awareness](#)

Leadership and Management

- ◇ [Building and Managing Teams](#)
- ◇ [Business Continuity Management](#)
- ◇ [Change Management](#)
- ◇ [Coaching](#)
- ◇ [Developing Client Relationships](#)
- ◇ [Developing Resilience](#)
- ◇ [Directors' Induction](#)
- ◇ [Emotional Intelligence in Leadership](#)
- ◇ [Engaging and Motivating Employees](#)
- ◇ [Leadership](#)
- ◇ [Leading Virtual Teams](#)
- ◇ [Making Decisions](#)
- ◇ [Manager Induction](#)
- ◇ [Managing Budgets](#)

- ◇ [Managing Difficult Situations](#)
- ◇ [Managing Probation](#)
- ◇ [Managing the Discipline Process](#)
- ◇ [Managing Workplace Conflict](#)
- ◇ [Mentoring Others](#)
- ◇ [Moving to a Management Role](#)
- ◇ [Performance Management for Employees](#)
- ◇ [Performance Management for Managers](#)
- ◇ [Problem Solving](#)
- ◇ [Running Effective Face-to-Face Training](#)
- ◇ [Running Effective Meetings](#)
- ◇ [Running Effective Virtual Meetings](#)
- ◇ [Setting and Achieving Goals](#)
- ◇ [Time and Priority Management](#)
- ◇ [Understanding and Working with the Board \(AU\)](#)
- ◇ [Understanding and Working with the Board \(NZ\)](#)
- ◇ [Workforce Planning](#)
- ◇ [Writing Effective Business Cases](#)

Project Management

- ◇ [Conducting Effective Employee Surveys](#)
- ◇ [Developing an Employee Recognition Program](#)
- ◇ [Planning and Running Events](#)
- ◇ [Project Management](#)
- ◇ [Writing Effective Business Cases](#)

Quality Assurance and Production

- ◇ [Contributing to Innovation](#)
- ◇ [Good Manufacturing Practice Guide: Part I \(AU\)](#)
- ◇ [Good Manufacturing Practice Guide: Part I \(NZ\)](#)
- ◇ [Good Manufacturing Practice: Part II \(AU\)](#)

- ◇ [Good Manufacturing Practice: Part II \(NZ\)](#)
- ◇ [Lean Manufacturing](#)
- ◇ [Quality Management](#)
- ◇ [Six Sigma](#)

Sales

- ◇ [Creating Business Blogs](#)
- ◇ [Handling Objections](#)
- ◇ [Introduction to Sales](#)
- ◇ [Networking Skills](#)
- ◇ [Sales Prospecting](#)
- ◇ [Telephone Sales](#)

Sustainability / Environment

- ◇ [Air Emissions Management](#)
- ◇ [Corporate Social Responsibility](#)
- ◇ [Environmental Awareness](#)
- ◇ [Environmental, Social and Governance Disclosure Reporting \(NZ\)](#)
- ◇ [Resource Efficiency](#)
- ◇ [Sustainability Awareness](#)
- ◇ [Sustainable Energy Practices for Managers](#)
- ◇ [Waste Management \(AU\)](#)
- ◇ [Waste Management \(NZ\)](#)
- ◇ [Water Conservation](#)

Talent Management

- ◇ [Coaching](#)
- ◇ [Conducting Effective Employee Surveys](#)
- ◇ [Developing an Employee Recognition Program](#)
- ◇ [Engaging and Motivating Employees](#)
- ◇ [Interviewing Skills and Techniques](#)
- ◇ [Managing Probation](#)
- ◇ [Managing the Discipline Process](#)

- ◇ [Mentoring Others](#)
- ◇ [Moving to a Management Role](#)
- ◇ [Offboarding](#)
- ◇ [Onboarding](#)
- ◇ [Performance Management for Employees](#)
- ◇ [Performance Management for Managers](#)
- ◇ [Recruitment and Selection](#)
- ◇ [Remuneration and Rewards\(AU\)](#)
- ◇ [Remuneration and Rewards \(NZ\)](#)
- ◇ [Strategic Talent Management](#)
- ◇ [Workforce Planning](#)
- ◇ [Writing Position Descriptions and Job Advertisements](#)



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Australia

- ◇ [Aboriginal and Torres Strait Islander Cultural Awareness](#)
- ◇ [Advanced WHS for Employees](#)
- ◇ [Aged Care Quality Standards](#)
- ◇ [Alcohol and Other Drugs in the Workplace](#)
- ◇ [Animal Research Ethics](#)
- ◇ [Anti-Money Laundering and Counter-Terrorism Financing](#)
- ◇ [Asbestos Awareness](#)
- ◇ [Chain of Responsibility Code of Practice](#)
- ◇ [Child Safe Organisations \(QLD\)](#)
- ◇ [Child Safe Organisations \(VIC\)](#)
- ◇ [Closing the Gap](#)
- ◇ [Code of Conduct for Aged Care](#)
- ◇ [Competition and Consumer Act Awareness](#)
- ◇ [Conduct and Disclosure Obligations for Financial Advisers](#)
- ◇ [Conducting Effective Employee Surveys](#)
- ◇ [Confined Space Entry](#)
- ◇ [Conflict of Interest](#)
- ◇ [Construction Safety Orientation](#)
- ◇ [Contractor Induction \(High Risk\)](#)
- ◇ [Contractor Induction \(Low Risk\)](#)
- ◇ [Contractor Management](#)
- ◇ [Copyright](#)
- ◇ [Corporate Governance](#)
- ◇ [COVID-19 Awareness](#)
- ◇ [Credit Assessment Fundamentals](#)
- ◇ [Credit Risk Management](#)
- ◇ [Cyber Security Awareness](#)
- ◇ [Cyber Security Awareness for Managers](#)
- ◇ [Delegation of Authority \(QLD\)](#)
- ◇ [Design and Distribution Obligations for Financial Products](#)
- ◇ [Dimensions and Indivisible Loads \(CoR\)](#)
- ◇ [Disability Awareness](#)
- ◇ [Disability Standards for Education](#)
- ◇ [Discrimination and EEO](#)
- ◇ [Discrimination and EEO for Managers](#)
- ◇ [Diversity in the Workplace](#)
- ◇ [Domestic Violence Awareness](#)
- ◇ [Domestic Violence Awareness for Managers](#)
- ◇ [Driver Safety](#)
- ◇ [Electrical Safety](#)
- ◇ [Environmental Awareness](#)
- ◇ [ESOS Framework Awareness](#)
- ◇ [Fatigue Management Duties of Off-Road Parties \(CoR\)](#)
- ◇ [Financial Product Advice and Dealing Guide](#)
- ◇ [First Aid Refresher](#)
- ◇ [Food Allergy and Intolerance Awareness for Hospitality](#)
- ◇ [Food Handling Procedures](#)
- ◇ [Forklift Safety](#)
- ◇ [Fraud and Corruption Awareness](#)
- ◇ [Freedom of Information \(ACT\)](#)
- ◇ [Freedom of Information \(NT\)](#)
- ◇ [Freedom of Information \(SA\)](#)
- ◇ [Freedom of Information \(VIC\)](#)
- ◇ [Freedom of Information \(WA\)](#)
- ◇ [Gender Pay Equity Awareness for Managers](#)
- ◇ [General Insurance Code of Practice](#)
- ◇ [Global Anti-Bribery and Corruption](#)
- ◇ [Good Manufacturing Practice Guide: Part I](#)
- ◇ [Good Manufacturing Practice Guide: Part II](#)
- ◇ [Hand Hazard Awareness](#)
- ◇ [Hand Hygiene for Healthcare](#)
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- ◇ [Health and Safety Committees](#)
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- ◇ [Health Information Privacy \(QLD\)](#)
- ◇ [Health Records Act Awareness \(VIC\)](#)
- ◇ [Health Records and Information Privacy \(NSW\)](#)
- ◇ [Health Records Privacy \(ACT\)](#)
- ◇ [Health Services Induction](#)
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- ◇ [Heavy Vehicle Driver Fatigue \(CoR\)](#)
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- ◇ [Hot Work](#)
- ◇ [Human Research Ethics](#)
- ◇ [Human Rights Act \(ACT\)](#)
- ◇ [Human Rights Act \(QLD\)](#)
- ◇ [Incident Investigation](#)
- ◇ [Infection Control for Health Care Workers](#)
- ◇ [Infection Control in the Workplace](#)
- ◇ [Information Disclosures for Corporate Whistleblowers](#)
- ◇ [Information Privacy Awareness \(ACT\)](#)
- ◇ [Information Privacy Awareness \(NT\)](#)
- ◇ [Information Privacy Awareness \(QLD\)](#)
- ◇ [Information Privacy Awareness \(WA\)](#)
- ◇ [Information Security Management](#)
- ◇ [Injury Management](#)
- ◇ [Insider Trading Awareness](#)

- ◇ [Insurance Brokers Code of Practice](#)
- ◇ [Intellectual Property](#)
- ◇ [Interviewing Skills and Techniques](#)
- ◇ [Introduction to Chain of Responsibility \(CoR\)](#)
- ◇ [Introduction to Workplace Data](#)
- ◇ [Knowledge Requirements for Financial Product Advisers](#)
- ◇ [Labels and Safety Data Sheets](#)
- ◇ [Laboratory Induction](#)
- ◇ [Laboratory Safety - Biological Hazards](#)
- ◇ [Laboratory Safety - Chemical Hazards](#)
- ◇ [Laser Safety](#)
- ◇ [Lean Manufacturing](#)
- ◇ [Load Restraint \(CoR\)](#)
- ◇ [Lock Out / Tag Out](#)
- ◇ [Manager Induction](#)
- ◇ [Managing Complaints](#)
- ◇ [Managing Food Allergies and Intolerances](#)
- ◇ [Managing Probation](#)
- ◇ [Managing the Discipline Process](#)
- ◇ [Managing Unconscious Bias](#)
- ◇ [Mandatory Reporting in Child Protection \(ACT\)](#)
- ◇ [Mandatory Reporting in Child Protection \(NSW\)](#)
- ◇ [Mandatory Reporting in Child Protection \(NT\)](#)
- ◇ [Mandatory Reporting in Child Protection \(QLD\)](#)
- ◇ [Mandatory Reporting in Child Protection \(SA\)](#)
- ◇ [Mandatory Reporting in Child Protection \(TAS\)](#)
- ◇ [Mandatory Reporting in Child Protection \(VIC\)](#)
- ◇ [Mandatory Reporting in Child Protection \(WA\)](#)
- ◇ [Manual Tasks](#)
- ◇ [Manual Tasks for Construction Workers](#)
- ◇ [Manual Tasks for Health Care Workers](#)
- ◇ [Medication Management](#)
- ◇ [Mental Health and Safety for Managers](#)
- ◇ [Mental Health Awareness](#)
- ◇ [Mental Health Disclosure](#)
- ◇ [Mining Health and Safety Awareness](#)
- ◇ [Misleading or Deceptive Conduct](#)
- ◇ [Modern Slavery Act](#)
- ◇ [Modern Slavery Awareness](#)
- ◇ [Modern Slavery Awareness for Managers](#)
- ◇ [National Consumer Credit Protection Act Awareness](#)
- ◇ [National Credit Code Awareness](#)
- ◇ [National Principles for Child Safe Organisations](#)
- ◇ [Navigating Psychosocial Hazards in the Workplace](#)
- ◇ [Nutrition and Swallowing](#)
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- ◇ [OHS Awareness \(VIC\)](#)
- ◇ [OHS for Managers \(VIC\)](#)
- ◇ [Password Management](#)
- ◇ [Performance Management for Employees](#)
- ◇ [Performance Management for Managers](#)
- ◇ [Personal Information Protection \(NSW\)](#)
- ◇ [Personal Information Protection \(TAS\)](#)
- ◇ [Personal Protective Equipment](#)
- ◇ [Plant Safety](#)
- ◇ [Privacy and Data Protection Awareness \(VIC\)](#)
- ◇ [Privacy and Personal Information Protection \(NSW\)](#)
- ◇ [Privacy Awareness](#)
- ◇ [Problem Solving](#)
- ◇ [Procurement Guidelines for ACT Government](#)
- ◇ [Procurement Guidelines for Australian Federal Government](#)
- ◇ [Procurement Guidelines for New South Wales Government](#)
- ◇ [Procurement Guidelines for Queensland Government](#)
- ◇ [Procurement Guidelines for Victorian Government](#)
- ◇ [Procurement Guidelines for Western Australian Government](#)
- ◇ [Professional Standards for Financial Advisers](#)
- ◇ [Protected Communications \(NT\)](#)
- ◇ [Public Access to Government Information \(NSW\)](#)
- ◇ [Public Interest Disclosures \(Cth\)](#)
- ◇ [Public Interest Disclosures \(ACT\)](#)
- ◇ [Public Interest Disclosures \(NSW\)](#)
- ◇ [Public Interest Disclosures \(QLD\)](#)
- ◇ [Public Interest Disclosures \(SA\)](#)
- ◇ [Public Interest Disclosures \(TAS\)](#)
- ◇ [Public Interest Disclosures \(VIC\)](#)
- ◇ [Public Interest Disclosures \(WA\)](#)
- ◇ [Public Sector Ethics \(WA\)](#)
- ◇ [Quality Management](#)
- ◇ [Radiation Safety](#)
- ◇ [Recordkeeping Awareness \(WA\)](#)
- ◇ [Records Management](#)
- ◇ [Remuneration and Rewards](#)
- ◇ [Research Integrity](#)
- ◇ [Return to Work Programs \(NSW\)](#)
- ◇ [Right to Information \(QLD\)](#)
- ◇ [Right to Information \(TAS\)](#)
- ◇ [Risk Management](#)
- ◇ [Safe Patient Handling](#)
- ◇ [Safe Work Planning \(SWMSs and JSAs\)](#)
- ◇ [Securing Payment Card Data](#)
- ◇ [Sexual and Sex-Based Harassment Awareness](#)
- ◇ [Sexual and Sex-Based Harassment Awareness for Managers](#)
- ◇ [Sexual Assault and Sexual Harassment at Universities](#)

- ◇ [Sharps Safety for the Healthcare Industry](#)
- ◇ [Site Induction](#)
- ◇ [Social Engineering and Phishing Awareness](#)
- ◇ [Solvents](#)
- ◇ [Spam Act Awareness](#)
- ◇ [Spill Prevention and Control](#)
- ◇ [Stress Management Awareness for Managers](#)
- ◇ [Supporting Vulnerable Customers in the Finance Industry](#)
- ◇ [The Debt Collection Guideline: For Collectors and Creditors](#)
- ◇ [The Do Not Call Register](#)
- ◇ [The European Union General Data Protection Regulation](#)
- ◇ [Transporting Dangerous Goods \(CoR\)](#)
- ◇ [Understanding and Working with the Board](#)
- ◇ [Understanding Bank Fraud](#)
- ◇ [Understanding Different Behavioural Styles](#)
- ◇ [Understanding Workplace Rights](#)
- ◇ [Victorian Charter of Human Rights and Responsibilities](#)
- ◇ [Warden Instruction](#)
- ◇ [Waste Management](#)
- ◇ [Water Conservation](#)
- ◇ [Weight of Loads \(CoR\)](#)
- ◇ [WHS Awareness for Employees](#)
- ◇ [WHS for Managers](#)
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- ◇ [Workplace Bullying and Occupational Violence](#)
- ◇ [Workplace Bullying and Occupational Violence for Managers](#)
- ◇ [Workplace Health and Safety Management Systems](#)
- ◇ [Workplace Inspections](#)
- ◇ [Writing Position Descriptions and Job Advertisements](#)

New Zealand

- ◇ [Access to Official Information](#)
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Video Library



Health and Safety

- ◇ Asbestos Awareness
- ◇ Atmosphere Testing for Confined Spaces
- ◇ Confined Space Safety Essentials
- ◇ Driver Fatigue Management
- ◇ Drug and Alcohol Awareness
- ◇ Effectiveness and Safe Operation of Powered Hand Tools
- ◇ Electrical Safety Essentials
- ◇ Ergonomic Essentials for the Office
- ◇ EWP Safety Essentials
- ◇ Forklift Stability
- ◇ Fundamentals for Safety in Construction
- ◇ GHS Classification for Hazardous Chemicals
- ◇ Handling Aggressive Behaviour in Public
- ◇ Harmonisation: Key Changes that Affect You (AU)
- ◇ Hazardous Substances Safety Essentials
- ◇ Health and Safety for Aged Care Workers
- ◇ Heat and UV Exposure in Outdoor Work
- ◇ Height Safety Essentials
- ◇ Hospitality Essentials
- ◇ Hygiene for the Office (AU)
- ◇ Hygiene at Work (AU)
- ◇ Lockout / Tagout
- ◇ Maintaining a Harassment Free Office: Employees
- ◇ Maintaining a Harassment Free Office: Managers
- ◇ Manual Tasks for Industry
- ◇ Manual Tasks for Office
- ◇ Manual Tasks for Warehouse
- ◇ Noise and Hearing Loss Prevention
- ◇ Office Ergonomics
- ◇ Office Fire Prevention and Response
- ◇ Office Induction Safety
- ◇ Office Safety for Today's Workplace
- ◇ Performance and Wellbeing: For Employees
- ◇ Performance and Wellbeing: For Managers
- ◇ PPE Essentials
- ◇ PPE: Personal Protective Equipment
- ◇ Retail Manual Handling
- ◇ Returning to Work for Employees (AU)
- ◇ Returning to Work for Managers (AU)
- ◇ Risk Assessment for the Office (AU)
- ◇ Risk Management Safety Essentials
- ◇ Safe Approach to Food Preparation
- ◇ Safe Driving for Work
- ◇ Safe Operation of Forklifts
- ◇ Safety Awareness
- ◇ Safety in Aged Care Workplaces
- ◇ Shiftwork Safety Essentials
- ◇ Slips, Trips and Falls
- ◇ Social Media, Email & Online Etiquette
- ◇ Understanding Eye Safety at Work
- ◇ Understanding Safety at Work
- ◇ Warehousing and Storage Safety Essentials
- ◇ Workplace Mental Health for Employees
- ◇ Workplace Fire Prevention and Response
- ◇ Workplace Mental Health for Managers

Induction

- ◇ Office Induction HR

Equal Employment Opportunity (EEO)

- ◇ Equality and Diversity
- ◇ Sexual Harassment Training for Employees
- ◇ Sexual Harassment Training: For Managers

Communication and Personal Development

- ◇ Disruptive People in the Workplace
- ◇ Learning From Failure
- ◇ Keeping Healthy
- ◇ Understanding Body Language

Customer Service

- ◇ Customer Service (AU)

Ethics and Conduct

- ◇ Business Ethics for Employees
- ◇ Business Ethics: For Managers
- ◇ Business Social Media, Email and Online Etiquette
- ◇ Maintaining a Harassment Free Office: Employees
- ◇ Maintaining a Harassment Free Office: Managers
- ◇ Preventing Harassment in the Office for Employees (AU)
- ◇ Preventing Harassment in the Office for Managers (AU)
- ◇ Social Media, Email & Online Etiquette
- ◇ Workplace Bullying and Harassment
- ◇ Working from Home (AU)

Leadership and Management

- ◇ Being Proactive in Safety
- ◇ Delegating Work
- ◇ How to Run a Successful Meeting
- ◇ Making Decisions
- ◇ Running a Productive Meeting

Sustainability / Environment

- ◇ Workplace Environmental Awareness

Talent Management

- ◇ Conducting Performance Appraisals



About

ELMO Software



Founded in 2002, ELMO Software is the trusted provider of HR technology solutions to 3,000+ organisations and two million end users across Australia, New Zealand and the UK.

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